



Your security is our business.

Incident Response Service: Delivering access to expert assistance in managing incidents, breaches, and other security events

When it comes to information security, your organization may be facing a wide array of risks and requirements around incident response and management. Many organizations are compelled by regulations to implement formal incident response plans. Virtually every organization faces the ongoing risk of security incidents, data handling breaches, disasters, or other events. Meanwhile, most have too few human resources and too little time to develop and maintain an effective incident response program.

“ Our team responds in as little as eight hours – giving you guaranteed timely access to leading experts, tools, and methodologies. ”



Information security managers and disaster recovery coordinators know that an expert third party can be of great assistance with incident management — from addressing compliance requirements and providing expert forensics capabilities to tackling a network intrusion or data breach in real time. Unfortunately, by their very definition, incidents are unplanned and unexpected. Thus, managers also know it's often a

challenge to prepare in advance or to enlist third-party help in a timely manner. That's especially true given the realities of organizational priority shifts, contracting delays, and/or budgetary shortfalls.

About Allied InfoSecurity, Inc.

An independent company focused only on security and staffed by certified security professionals, Allied InfoSecurity is a consulting and outsourcing provider that helps businesses improve and manage their information security programs, mitigate risk, and respond to regulatory and marketplace demands more quickly and effectively than they could on their own.

Recognizing the need for prompt, efficient access to world-class information security expertise, Allied InfoSecurity offers a unique Incident Response Service. With this service, your organization pays a fixed annual price to secure Allied InfoSecurity's expert assistance in developing an effective program and responding to any security requirement or declared security event. Depending on your needs and contracted service level, our team responds in as little as eight hours — giving you guaranteed timely access to leading experts, tools, and methodologies.

The Incident Response Service provides coverage for a wide range of incidents, including the following types:

- Intrusion — an unauthorized user gaining access or root privileges to your system

- Denial of service — an attack seeking to deny access to or use of your services, applications, or systems
- Malicious code — any code or computer program that embeds itself in other code and replicates or is intentionally included in a system for an unauthorized purpose
- Malicious communication — activities such as an employee posting cyber threats, spamming, threatening emails, phreaking, etc.
- Misuse of resources — activities such as employee abuse of system administrator privileges, sabotage, stealing passwords, use of unauthorized software, viewing pornography, attacking other systems, theft of services, etc.
- Business resiliency — time-critical activities related to the execution of disaster recovery or business continuity plans

Regardless of the type of incident you face, Allied InfoSecurity experts track and identify the cause and then provide remediation of the underlying issues. We establish incident response documentation to prepare your personnel and our team for an event. And we update that documentation on a quarterly basis.

To be certain, this service can help you to address regulatory compliance requirements. Just as important, it gives you confidence and peace of mind that your organization can and will respond effectively. With Allied InfoSecurity on your side, you know that no matter what occurs, you're able to successfully understand — and address — the incident. You also gain the ability to implement and maintain a well-designed and properly sourced incident response plan that helps enhance risk management.

The Incident Response Service is part of Allied InfoSecurity's unique suite of Partnership Services. You can contract for the Incident Response Service as a standalone offering — or as part of a Retainer Services agreement, which gives you flexible access to the full breadth and depth of our information security capabilities.

Our service delivery options include:

Allied TouchPoint™ Services.

Our suite of a la carte services includes a full range of traditional, project-based information security services — including incident response capabilities.

Allied Partnership Services.

In addition to our a la carte services, we also offer this framework of longer-term contractual agreements. Ranging from basic incident response services to highly flexible retainer services to partial or full-scale outsourcing, Allied Partnership Services allow for a truly customized relationship that reflects your current and future needs.

Offering extensive experience — and an eminently flexible approach to service delivery — Allied InfoSecurity is your best choice for assessing the effectiveness of your security program against malicious attacks. To learn more about how we can help your organization, please visit our website at www.alliedinfosecurity.com or call us at 866-240-0094.